

IT Director - 2021

Who We Are: A team to help IOT meet its internal business operations goals by providing support for the internal technology needs and goals of IOT.

Our Mission: To make sure IOT's internal technology needs and goals are being met effectively and efficiently.

Department: 493001

Manager: Steve Edwards

Formed: December 2021

What We Do:

- Help provide enterprise visibility into our business operations and service delivery metrics.
- Determine business needs, processes and requirements for tools and systems that provide executive visibility into our IOT processes and activities.
- Support IOT's technology needs in our shared office environment such as TV screens and monitors throughout the floor, and appropriate meeting collaboration tools in conference and focus rooms.
- Serve as primary point of contact for IOT's device refresh initiatives.

Our Products: No specific products

Our Metrics: No specific metrics

Our Customers: IOT Employees

Past Major Accomplishments:

Current Projects:

- Salesforce implementation at IOT
- Conference Room / Focus Room Technology Upgrades